



## Placid Point Lighting 10-year Limited Warranty

### Keylink Fencing & Railing, Inc.

Original Purchaser: \_\_\_\_\_  
Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Aluminum Product Installed: \_\_\_\_\_ Color: \_\_\_\_\_

**Placid Point Lighting products are manufactured by Key-Link Fencing & Railing, Inc. (hereafter "Key-Link") which hereby warrants to the original homeowner/consumer that its Lighting products will be free from manufacturing defects as defined in this warranty subject to the terms and conditions stated below.**

1. This warranty covers: Aluminum Powder Coated Post Caps, LED circuit boards, Electric Cables/ Connections (privately labeled as Placid Point).
2. All warranted products are subject to the terms and conditions of this 10-year Limited Warranty. Key-Link warrants that its products shall be free from defects at the time of shipment from the Manufacturer, and shall remain free from defects for a period no longer than 10 years.
3. All alleged product defects must be made available for inspection to be performed by Key-Link (Warrantor). It is the sole responsibility of the warranted party (homeowner) to provide any shipping for products which are to be inspected.
4. If a product proves defective, it is at the sole discretion of Key-Link to provide either a refund (original cost of product) or replacement (identical or equivalent) of the defective product(s). Key-Link is not responsible for shipping, installation, labor costs, or any other incurred costs which are not included in the original product costs.
5. Note: Transformers are not covered under this warranty (please see transformer warranty form).
6. Caps/ Lenses will be free from cracking, splitting, corrosion, deformations, mold defects, color inconsistency/ discoloration due to normal weathering which measures greater than a delta E of 5 color units as confirmed by an industry standard color measurement device.
7. Cables/ Connections/ LEDs will perform as expected, and be free from inconsistencies.

#### Exclusions:

1. Where products are exposed to a Salt Water environment (i.e. near the ocean), atmospheric conditions can adversely affect products in an accelerated fashion. As such, any claims being made in such locations will be handled on a case by case basis, and will be subject to the sole discretion of Key-Link.
2. This Limited Warranty does not extend to products not privately labeled by Key-Link, even when used in conjunction with its' products.
3. Any alteration of products outside of its intended use shall not be covered under warranty.
4. Key-Link does not provide installation, and is not responsible for improperly installed products. Instructions are provided, and must be followed to receive coverage by the Limited Warranty.
5. Key-Link may choose to replace individual components rather than entire assemblies. It is the responsibility of the homeowner to install replacement parts (installation instructions will be provided).

#### Conditions:

1. An initial inspection should be performed upon receipt or installation of product, and a Warranty Form (PPLWCF available @ <https://placidpointlighting.com/placid-point-lighting-warranty-claim-form>) must be filled out (by homeowner), and submitted within thirty (30) days of product installation. This Warranty is non-transferrable, and shall only remain in effect during the 10-year Limited Warranty period if the original homeowner remains in control of the property.
2. Products must be maintained in accordance with the maintenance/ cleaning guide (available online @ <https://placidpointlighting.com/placid-point-lighting-cleaning-guidelines>)

#### Registration and Claim Procedure:

1. No warranty claim shall exceed the original cost of materials; proper documentation must be submitted in the form of a Warranty Claim Form (attached below), and must be submitted in a timely manner (not to exceed thirty (30) from the discovery of the defect).
2. Any warranty claims submitted without a Warranty Registration Form on file will not be honored (once received by Key-Link, all Warranty Registration Forms are kept on file for a period no less than the written warranty period).

THIS WARRANTY STATES THE ENTIRE LIABILITY OF KEY-LINK WITH RESPECT TO THE PRODUCTS NAMED ABOVE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE IS SPECIFICALLY EXCLUDED AND DISCLAIMED BY KEY-LINK. UNDER NO CIRCUMSTANCES WILL KEY-LINK BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF NEGLIGENCE, BREACH OF THIS WARRANTY, OR ANY IMPLIED WARRANTY, AND SUCH DAMAGES ARE SPECIFICALLY EXCLUDED FROM THIS WARRANTY.



## Placid Point Lighting 10-year Limited Warranty

### Keylink Fencing & Railing, Inc.

#### Certification of Installation of Keylink Fencing & Railing, Inc. Products

(This form is to be filled in by dealer, signed by purchaser, and mailed to Keylink Fencing & Railing, Inc. within thirty (30) days after installation of Keylink Fencing & Railing, Inc. Aluminum products has been completed.)

Product Installed: \_\_\_\_\_ Color: \_\_\_\_\_

Signature Property Owner: \_\_\_\_\_ Date Installed: \_\_\_\_\_

Owner's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Street Installed: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

This will certify that Keylink Fencing & Railing, Inc. products have been installed on the property listed above and that the person(s) whose name(s) appear(s) above is/are entitled to all benefits listed in Keylink Fencing & Railing, Inc.'s Lifetime Warranty.

Installer's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Installer Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Dealer's Firm Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Dealer Street: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Placid Point Lighting 10-year Limited Warranty**

**Keylink Fencing & Railing, Inc.**